

:
quality.com.au

My quality business, with myQuality™

How to be a quality business with
a proven framework in 10 weeks



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quality.com.au

helps your business become a
quality business in **10 weeks** with
our **5 step proven framework**.

We provide **guaranteed ISO
quality certification** while keeping
your commercial flexibility.

Solutions to your business problems

Problem	Solution
Not a systematised quality business	Get a proven 5 step quality framework
No resources or time to develop and improve the business	myQuality™ will allow your quality frameworks to support your business while keeping your commercial flexibility
No independent recognition of our business	Guaranteed ISO certification within 10 weeks

What we can do for you

YOUR BUSINESS

Plans
Operations
Finance
Marketing

Sales
Resources
Products
Partners



myQuality

Assessment
Design
Implement
Certification
Improve



ISO SYSTEMS

Systems
Leadership
Planning
Support

Operations
Performance
Improvement



CERTIFICATION

Preparation
Document review
Certification review
Report and fix
Post Certification



5 Steps to quality



1

ASSESSMENT (PLANNING & CONTEXT)

Provide clarity of the current business while defining the context of the business to enable leadership to plan.

2

DESIGN (FRAMEWORK)

The proven framework will support the business by identifying resources, managing the organisational knowledge while ensuring awareness and competence.

3

IMPLEMENT (DO & ESTABLISH)

By defining your customer relations and communications, thoughtful change management, operational definition and resource controls will deliver the desired results

4

CERTIFICATION (RECOGNITION)

Through performance management utilising monitoring and reviewing tools of available information, strategic adjustment can keep goals and objectives aligned

5

IMPROVE (AS NEEDED/MEASURED)

The focus remains on continual improvement both reactive and proactive to achieve the desired outcomes of a quality business.

DELIVERABLES

- ▶ gap analysis report
- ▶ project plan
- ▶ implementation strategy

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- ▶ myQuality™ proven framework
 - ▶ cloud based access
 - ▶ business tools to serve the business

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- ▶ concurrent design and implementation
 - ▶ generate the required records and data
 - ▶ 10 weeks lead time

-
- ▶ framework assessment
 - ▶ certification review
 - ▶ certification and independent recognition

-
- ▶ lessons learned
 - ▶ benchmark, move forward
 - ▶ be flexible and adaptable

RESULTS

- ▶ business benchmarks
- ▶ defined context of business
- ▶ provision of leadership and plans

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- ▶ identified resources
 - ▶ training capture
 - ▶ knowledge framework

-
- ▶ design capability
 - ▶ operational management
 - ▶ resource control

-
- ▶ monitoring
 - ▶ reviewing
 - ▶ strategic adjustment

-
- ▶ control variation
 - ▶ correct variation
 - ▶ continually improve

3 ways to work with us

Premium

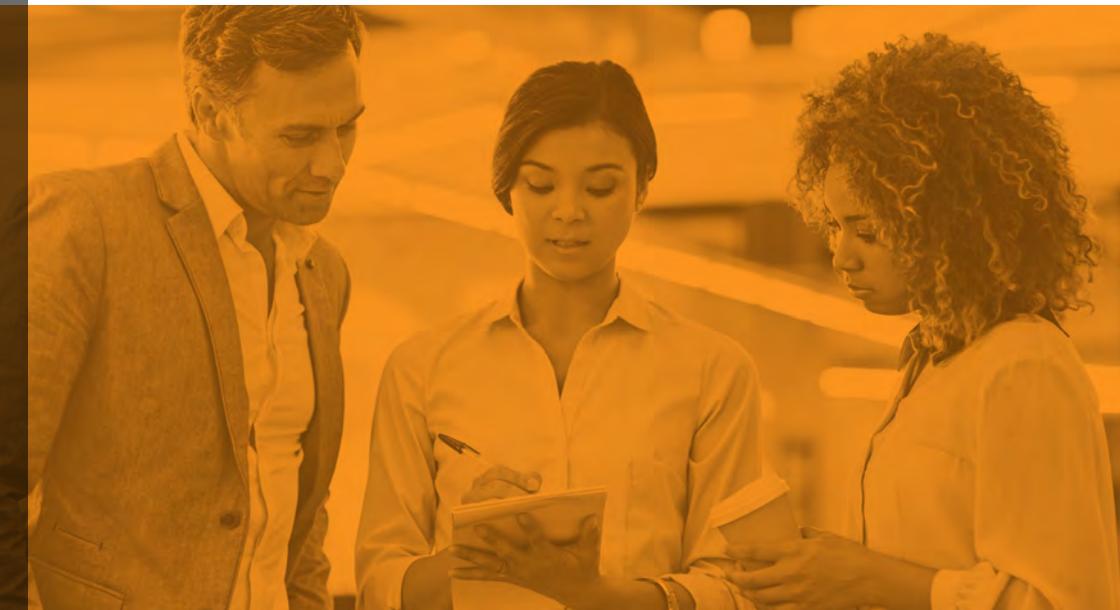
A do it yourself program with all the resources, project management and mentoring needed to achieve certification within 6 months.

Business

A strategic partnership of shared resources throughout the 5 step framework achieving certification within 10 weeks with or without ongoing support for the continuous improvement.

Business First

We will be your virtual Quality Manager, drawing few resources while supporting the business through the 5 step framework, within the 10 weeks including ongoing expertise to ensure the business remains a quality business and certification ready.



Why should you choose **Quality.com.au**?

We partner with you to look after your entire quality needs and not just assist you to obtain quality certification.

We make it easy for you to focus on your business because we ensure that your quality management is always up-to-date and audit ready.

Our consultants are specialists and we offer expertise over a wide range of industry sectors. Our commercial acumen ensure we build our programs to meet your needs and support your business goals.

CASE STUDY

A small wholesaler of marine grade transmissions situated in the north west of Sydney had an old, ignored, outdated quality manual. The manual, system and the inflexibility of the quality framework did not return a net benefit to sales or productivity and certification was allowed to lapse. Following a directive from the global head office, certification was back on the agenda, and there were no resources to revive and/or re-achieve certification.

Within 3 months, our proven quality frameworks using myQuality™ ensured full certification and a fixed monthly support fee to keep them certification ready, 24x7.

Request Further Information

If your business is looking to achieve and maintain quality certification here are **9 compelling reasons** to contact quality.com.au to discuss your requirements.

quality.com.au:

1. has been obtaining quality certification for its clients since 1992
2. is 100% Australian owned, operated and independent
3. will assist your business to gain certification and then ensure that you maintain it
4. takes the hassle, time and worry out of maintaining your certification
5. has your business 100% ready for your quality audit 24 hours a day, 7 days a week, 365 days a year
6. allows you to budget and plan for your quality investment through our fixed price monthly payments
7. will save you time and allow you to get on with business
8. will save you worry
9. will save your business money



YES, I would like to receive more information.

(Please tick the box that best reflects what area you want to receive more information on)

- Access to all online resources
- The proven framework, **myQuality™**
- Premium Program
- Business Program
- Business First Program

Please email this page to **customer.service@quality.com.au** or complete an estimate request at **www.quality.com.au/estimate**

Name: _____

Company: _____

Email: _____

Phone: _____



FIND US

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quality.com.au is a team of specialist quality consultants providing a 5 step proven framework in a 10 week program to obtain and maintain ISO quality system certification.

We can **guarantee 100% certification success** while using our very own cloud based platform **myQuality™** as we concurrently design and implement the framework for your business needs.